**Harison Harold**

[harisonharold55@gmail.com](mailto:harisonharold55@gmail.com) | +1 905-781-5210 | 3317 Sixth Line, L6H 0Z5

Education

Sheridan College Oakville, ON

*Computer Programming Diploma Sep.2022 – May 2025*

Experience

**Baker |** *Crumbl Cookies*, *Upper Middle Rd, Oakville Jan 2025 – Present*

* Carried out daily mixing game plans efficiently, adjusting plans as needed to satisfy the demands of doughs and frostings during peak times.
* Assisted the balling team during staffing shortages to maintain a smooth workflow and to prevent the doughs from drying out.
* Backed the team during closing operations to effectively place items in place and to clean the areas for the next day operations.
* Refilled the stations during off peak hours and before starting the shift.

**Crew Member |** *McDonald’s*, *Iroquois Shore Rd, Oakville Jan 2023 – Jan 2025*

* Followed procedures and safety guidelines to process customer orders effectively.
* Helped team members during peak and off-peak hours to keep up with the speed of service to the customers.
* Maintained a clean lobby during peak hours by moping, sweeping and taking out garbage every hour.
* Listened to customers for any complaints or concerns and resolved issues quickly to ensure that the customers had a great experience and reflected the company's standards.

Certifications

**SmartServe Certification |** *SmartServe Ontario July 2024 – July 2029*

**SafeCheck Advanced Food Safety Certification |** *Dec 2022 – Dec 2027*

*Canadian Food Safety Group*

Skills

**Soft Skills:** Communication, Goal-Oriented, Decision Making, Motivated

**Technical Skills:** Computer Skills, Transcription and typing.